RAYMOND A JOAO

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05-12-03

I hereby certify that this correspondence is being transmitted via facsimile transmission to the United States Patent and Trademark Office and to the attention of Ms. Freda Connelly at 703-308-5077 on February 4, 2003.

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RAYMOND A. JOAO APPLICANT

SERIAL NO. : Please determine

FILED

S/N# 09612528

FOR

EXAMINER

GROUP

Assistant Commissioner for Patents Washington, D.C. 20231 Attn: Ms. Freda Connelly

## REQUEST FOR REFUND OF UNAUTHORIZED CREDIT CARD CHARGE

Ms. Connelly:

An unauthorized charge of \$372.00 was charged to my on or about credit card account Mastercard January 15, 2003. I received this information via a telephone call with a representative for the card company. I

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> have no information regarding with which purported application serial number this charge may have been associated. A review of my April 2002 thru January 2003 office filings and payments indicate that no such amount (\$372.00) was ever required or authorized in any of my pending applications. Would you please be so kind as to investigate this matter and issue a credit for the amount erroneously charged. I have already placed this amount in dispute with the credit card company as I never authorized such a transaction.

Thank you for your consideration and assistance in this matter.

Respectfully Submitted,

Raymond A. doao Reg. No. 35,907

February 4, 2003

Raymond A. Joao 122 Bellevue Place Yonkers, New York 10703 914) 969-2992